

# PA SERVICES NEWS

Volume 7, Issue 1

January 2014

## DIRECTOR'S CORNER

**HAPPY NEW YEAR!**



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## ***AMERICA NEEDS PAs!***

That is the message from the American Academy of PAs. With health care reform, PAs are in more demand than ever in our 50 year history!

The PA role in the Accountable Care Act is crystal clear:

Providing quality care: PAs are on the front line for identifying, processing and documenting quality indicators of patients: POA, Medications, Co-morbidities, Length of stay.

Increasing access to a larger number of patients: PAs are instrumental for having same day appointments, their own schedules, and facilitating clinics in remote sites.

Decrease cost for care: Reimbursement for PAs is less than physicians, and is recognized by almost all payors.

Continuity of care: PAs are the continuity for our patients care. Residents and Fellows come and go, yet the PA is the consistent caregiver. This ensures confidence and familiarity in our patients.

Through 2014 and beyond, you will see and experience a greater need for your expertise. You will witness changes in the way we provide care to the rapidly increasing number of patients. And through these changes you can do one of two things: You can be a passenger and watch as you ride this train of change. Or, you can be the conductor and lead the change.

I know you all have hopped on this change train and are riding it, and going along with all of the changes, and participating fully. Yet, I want you to step up and not only come along with these changes, but initiate, conduct and lead these changes where ever you can.

America needs PAs! This also means practicing at the top of your license to provide this quality care. PA Services is here to make this happen. Whether it's by meeting with Administrators, or writing new laws to break away the barriers to practice, we are here for you!

PAs have always been innovators throughout our history. And they innovate by participating in committees, task forces and focus groups. I hope you will consider getting involved where and when you can. Let the PA voice be heard! Whether its within CCHS or outside with AAPA, OAPA or a specialty organization, be the leader of change!

So resolve to take the lead into 2014! Be involved and drive the train.

Thanks for reading.

Carpe Diem,

*Joanne H. Pagel MAs, PA-C, RAC*

IN THE SPOTLIGHT

Denise Roadman, PA Student

For this first issue in 2014 we are spotlighting PA student Denise Roadman from the University of Mt. Union located in Alliance, OH. Denise was excited and honored to be chosen. At age 16 Denise suffered a knee injury which required physical therapy. Her therapist was also an athletic trainer who inspired and encouraged her during her rehab to consider a career in athletic training. From that point on Denise served as an athletic trainer the remainder



of high school and throughout her undergraduate studies at Cleveland State University where she received degrees in Biology, Psychology, and Athletic Training while still playing varsity softball. She was a trainer until 2012 when she was accepted into the Mt. Union PA program. Denise chose Mt. Union for a few reasons, it was close to home, it was fully accredited, the students performed well on the PANCE and students Denise interviewed gave it high recommendations.

When asked if there has been a specific incident or rotation which has impacted her

she states it was a General Surgery rotation in November with Dr. Richard Guttman and Dr. Robert Cebul. Denise is a breast cancer awareness advocate and a significant number of the patients she was working with during this rotation were dealing with breast biopsies and mastectomies. "I had the opportunity to assist in the procedures and see firsthand the process of combating breast cancer."

Due to her background in athletic training Orthopedics is a specialty she is very interested in but with five rotations still to complete she states it is too early to decide. She "is interested in seeing what type of medicine will inspire me to dedicate the rest of my medical career to."

In the little spare time that she has, she still has her love for softball. She is currently the pitching coach for the John Carroll University softball team. She is also a foodie and enjoys traveling all over the world.



## Program Administrator's Corner

***If you have knowledge, let others light their candles at it.***

*Margaret Fuller*

First and foremost I would like to wish everyone a Healthy and Happy 2014!

2013 was an exciting first year for me in this new position. I want to thank all of you for your support and encouragement throughout the year.

Last year was a very successful year regarding PA students and Preceptors. For the first time here at the Clinic, we gave an award during PA week for the Outstanding Preceptor of the year. Jim Thomas was the recipient of this distinguished award. Jim has been precepting students since 1979 and has precepted over 200 students total. Jim continues his love of teaching and precepts a student every month. He also goes to several colleges throughout the year to help prepare students for their surgical rotations. Congratulations Jim!

I appreciate all of you who have been precepting for years, and those of you who have just begun. In 2013, our total number of PA students/rotations was 235. This number equates to a total of 50,640 Community Benefit Hours and \$3,038,400 Community Benefit Dollars. I can't thank you enough for your dedication to the future of our profession. I encourage any of you that are not precepting, to please contact me if you would like information on how to become a preceptor.

A Preceptor Council was formed last year. Our Mission is: *to cultivate Preceptors for Physician Assistant Students at Cleveland Clinic. Establish and maintain standards that track, fulfill, and ensure PA students have the highest course and clinical outcomes, in an atmosphere of professional development in the PA role.* We will be having several council meetings this year to help increase the number of preceptors, as well as establish quarterly lecture opportunities for preceptors and those looking to become preceptors. We still have two vacant seats on the Council.

If you are interested in joining, please send a 250 word or less essay on why you would like to be a member.

PA Services will be hosting the second annual PA Student Conference in June this year. The 2013 conference was held in July and started with an evening Challenge Bowl between CSU/Tri-C, Findlay, Kettering, Lock Haven, Mount Union, Ohio Dominican, and Toledo.



The energy was palpable and the intelligence level was amazing. The event was well attended by almost 300 people including the students, their family and friends, the college faculty, and our volunteers. The competition was fierce in this double elimination challenge. After two hours of grueling questions, the championship was decided by a tie-breaker round between CSU/Tri-C and the University of Mount Union. It came down to the very last question which was answered correctly by Mount Union who became the Crowned Champion of the 2013 Challenge Bowl. The next day was various lectures and breakout sessions for both first and second year students. The feedback we received from the students was very positive. I would like to thank all of you that volunteered and made this conference so successful. An email will be sent out as this year's conference gets closer for volunteers. (Please do not email requests for volunteering until you receive the email)

As always, please feel free to contact me regarding any PA Student questions or if you would like information on becoming a preceptor. I look forward to the opportunity of working with more and more of you as preceptors in 2014!

Thanks,

Mike

## 2013 PA STUDENT CONFERENCE







## ***IT'S RE-PRIVILEGING TIME!***

- Once again (every two years) all PAs, APNs and Physicians must be re-privileged.
- The PAs are divided into two groups for re-privileging: the first group will receive their email notices beginning this week (Jan. 13) and must complete their packet **within two (2) weeks of receiving the email**.
- The second group will begin to go through re-privileging in August of this year.
- Even if you were just hired last year, you **MUST** go through re-privileging. We have all of the PAs on the same schedule and every even year, you will re-privilege.
- The process is all electronic this year, including your QA forms and competency forms.
- QA must be done twice a year (beginning in 2014). You must submit this form in the first quarter and the third quarter of the year (by March and by September).

## 2013 CME OFFERINGS



### **Online Series**

Earn your CME credits in pharmacology. This online series helps you stay abreast of new indications or medications, their modes of action, efficacy and side-effect profiles and their use in clinical practice.

### **Purchase as a group and SAVE**

Purchase a set of six webcasts for only \$100 – a \$120 value. Ensure you have the necessary knowledge and competencies to appropriately prescribe medications and improve patient outcomes by participating in this CME-certified, online series.

### **Featured topics**

- Infectious Disease Pharmacology
- Antibiotic Pharmacology
- [Get your credits today](#)

(Hold the Control Key and then click the link above to access available modules)

Or go to:

<http://my.clevelandclinic.org/careers/physician-assistants/events-conferences/cme-conferences.aspx>

## 2014 EVENTS CALENDAR

### PA MANAGERS MEETING

Lerner Building, Room NA5-08/Amphitheater, 5th floor, 7:30am - 8:30am

Thurs., JANUARY 16th

### JOINT INJECTION LAB (4 Category 1 CME)

Healthspace Building, Classroom 104, SIMS Lab, 12:00pm - 4:00pm

(Class is full, no more registrations accepted)

Fri., JANUARY 17th

### PA STUDENT FORUM

Building E, 3rd floor, E3-53 MIS Conference Room, 7:30am - 8:30am

Tues., JANUARY 21st

### APN/PA MANAGERS QUARTERLY MEETING

Building E, 3rd floor, E3-53 MIS Conference Room, 12:00pm - 1:30pm

Thurs., FEBRUARY 6th

### PA PRIVILEGING COMMITTEE MEETING

Room TBD, 7:30am - 8:30am

Thurs., FEBRUARY 13th

### PA STUDENT FORUM

Building E, 3rd floor, E3-53 MIS Conference Room, 7:30am - 8:30am

Tues., FEBRUARY 18th

### PA MANAGERS MEETING

Lerner Building, Room NA5-08/Amphitheater, 5th floor, 7:30am - 8:30am

Thurs., FEBRUARY 20th

### PA PRIVILEGING COMMITTEE MEETING

Room TBD, 7:30am - 8:30am

Thurs., MARCH 13th

## 2014 EVENTS CALENDAR

### **CODING REIMBURSEMENT & DOCUMENTATION PRESENTATION TO PA's & APN's**

Jennings Building, TT1-104 (Right Outside Bunts Auditorium), 1:00pm - 4:00pm

Thurs., MARCH 13th

### **PA STUDENT FORUM**

Building E, 3rd floor, E3-53 MIS Conference Room, 7:30am - 8:30am

Tues., MARCH 18th

### **PA MANAGERS MEETING**

Lerner Building, Room NA5-15, 5th floor, 7:30am - 8:30am

Thurs., MARCH 20th

### **SUTURING LAB (4 Category 1 CME)**

Building L, Classroom L1-300, Cadaver Lab, 8:00am - 12:00pm

(Will only accept 10 registrants, Registration has not opened yet)

Fri., MARCH 28th

### **UNIVERSITY OF MT. UNION ORIENTATION**

Lerner Building, Room NA5-08/Amphitheater, 5th floor, 10:30am - 2:30pm

Mon., APRIL 7th

### **PA PRIVILEGING COMMITTEE MEETING**

Room TBD, 7:30am - 8:30am

Thurs., APRIL 10th

### **PA STUDENT FORUM**

Building E, 3rd floor, E3-53 MIS Conference Room, 7:30am - 8:30am

Tues., APRIL 15th

### **PA MANAGERS MEETING**

Lerner Building, Room NA5-15, 5th floor, 7:30am - 8:30am

Thurs., APRIL 17th

## 2014 EVENTS CALENDAR

### APN/PA MANAGERS QUARTERLY MEETING

Building E, 3rd floor, E3-53 MIS Conference Room, 12:00pm - 1:30pm

Thurs., MAY 1st

### PA PRIVILEGING COMMITTEE MEETING

Room TBD, 7:30am - 8:30am

Thurs., MAY 8th

### CODING REIMBURSEMENT & DOCUMENTATION PRESENTATION TO PA's & APN's

Jennings Building, TT1-104 (Right Outside Bunts Auditorium), 1:00pm - 4:00pm

Thurs., MAY 8th

### PA MANAGERS MEETING

Lerner Building, Room NA5-15, 5th floor, 7:30am - 8:30am

Thurs., MAY 15th

### PA STUDENT FORUM

Building E, 3rd floor, E3-53 MIS Conference Room, 7:30am - 8:30am

Tues., MAY 20th

### AAPA NATIONAL CONFERENCE

Boston, MA

Sat.—Wed., MAY 24-28TH

### PA PRIVILEGING COMMITTEE MEETING

Room TBD, 7:30am - 8:30am

Thurs., JUNE 12th

### PA STUDENT FORUM

Building E, 3rd floor, E3-53 MIS Conference Room, 7:30am - 8:30am

Tues., JUNE 17th



## **2014 EVENTS CALENDAR**

### **PA MANAGERS MEETING**

Lerner Building, Room NA5-15, 5th floor, 7:30am - 8:30am

Thurs., JUNE 19TH

### **PA STUDENT CONFERENCE**

INTERCONTINENTAL HOTEL

CHALLENGE BOWL, BALLROOM, 2nd floor, 7:00pm - 10:00pm

Thurs., JUNE 26th

WORKSHOP/BREAKOUT SESSIONS, 3rd floor, 8:00am - 3:00pm

Fri., JUNE 27th

### **PA PRIVILEGING COMMITTEE MEETING**

Room TBD, 7:30am - 8:30am

Thurs., JULY 10th

### **CODING REIMBURSEMENT & DOCUMENTATION PRESENTATION TO PA's & APN's**

Jennings Building, TT1-104 (Right Outside Bunts Auditorium), 1:00pm - 4:00pm

Thurs., JULY 10th

### **PA STUDENT FORUM**

Building E, 3rd floor, E3-53 MIS Conference Room, 7:30am - 8:30am

Tues., JULY 15th

### **PA MANAGERS MEETING**

Lerner Building, Room NA5-15, 5th floor, 7:30am - 8:30am

Thurs., JULY 17th

### **APN/PA MANAGERS QUARTERLY MEETING**

Building E, 3rd floor, E3-53 MIS Conference Room, 12:00pm - 1:30pm

Thurs., AUGUST 7th

## **2014 EVENTS CALENDAR**

### **PA PRIVILEGING COMMITTEE MEETING**

Room TBD, 7:30am - 8:30am

Thurs., AUGUST 14th

### **PA STUDENT FORUM**

Building E, 3rd floor, E3-53 MIS Conference Room, 7:30am - 8:30am

Tues., AUGUST 19th

### **PA MANAGERS MEETING**

Lerner Building, Room NA5-15, 5th floor, 7:30am - 8:30am

Thurs., AUGUST 21st

### **PA PRIVILEGING COMMITTEE MEETING**

Room TBD, 7:30am - 8:30am

Thurs., SEPTEMBER 11th

**CODING REIMBURSEMENT & DOCUMENTATION PRESENTATION TO PA's & APN's**  
Jennings Building, TT1-104 (Right Outside Bunts Auditorium), 1:00pm - 4:00pm

Thurs., SEPTEMBER 11th

### **PA STUDENT FORUM**

Building E, 3rd floor, E3-53 MIS Conference Room, 7:30am - 8:30am

Tues., SEPTEMBER 16th

### **PA MANAGERS MEETING**

Lerner Building, Room NA5-15, 5th floor, 7:30am - 8:30am

Thurs., SEPTEMBER 18th

## **2014 EVENTS CALENDAR**

### **4th ANNUAL PA's IN CLINICAL MANAGEMENT & ADMINISTRATION CONFERENCE**

**INTERCONTINENTAL HOTEL BALLROOM**

***(INVITATION ONLY)***

**OCTOBER 1-3rd**

### **PA MANAGERS WORKSHOP**

**FOUNDATION HOUSE, 7:30am - 3:30pm**

**Wed., OCTOBER 8TH**

### **PA WEEK RECEPTION**

**FOUNDATION HOUSE, 3:30pm - 7:30pm**

**Wed., OCTOBER 8TH**

### **PA PRIVILEGING COMMITTEE MEETING**

**Room TBD, 7:30am - 8:30am**

**Thurs., OCTOBER 9TH**

### **PA MANAGERS MEETING**

**Lerner Building, Room NA5-15, 5th floor, 7:30am - 8:30am**

**Thurs., OCTOBER 16TH**

### **PA STUDENT FORUM**

**Building E, 3rd floor, E3-53 MIS Conference Room, 7:30am - 8:30am**

**Tues., OCTOBER 21st**

### **APN/PA MANAGERS QUARTERLY MEETING**

**Building E, 3rd floor, E3-53 MIS Conference Room, 12:00pm - 1:30pm**

**Thurs., NOVEMBER 6th**

## **2014 EVENTS CALENDAR**

### **PA PRIVILEGING COMMITTEE MEETING**

**Room TBD, 7:30am - 8:30am**

**Thurs., NOVEMBER 13TH**

**CODING REIMBURSEMENT & DOCUMENTATION PRESENTATION TO PA's & APN's**  
**Jennings Building, TT1-104 (Right Outside Bunts Auditorium), 1:00pm - 4:00pm**

**Thurs., NOVEMBER 13th**

### **PA STUDENT FORUM**

**Building E, 3rd floor, E3-53 MIS Conference Room, 7:30am - 8:30am**

**Tues., NOVEMBER 18th**

### **PA MANAGERS MEETING**

**Lerner Building, Room NA5-15, 5th floor, 7:30am - 8:30am**

**Thurs., NOVEMBER 20th**

### **PA PRIVILEGING COMMITTEE MEETING**

**Room TBD, 7:30am - 8:30am**

**Thurs., DECEMBER 11th**

### **PA STUDENT FORUM**

**Building E, 3rd floor, E3-53 MIS Conference Room, 7:30am - 8:30am**

**Tues., DECEMBER 16th**

### **PA MANAGERS MEETING**

**Lerner Building, Room NA5-15, 5th floor, 7:30am - 8:30am**

**Thurs., DECEMBER 18th**

# NEW HIRES

Please join us in welcoming the following  
PAs to Cleveland Clinic:

**ROBERT BALDWIN**  
*Emergency Services*

**HANNAH BECKETT**  
*Urology*

**BRIDGET DOLAN**  
*Respiratory Therapy*

**VERONICA MAGDA**  
*Pain Management*

**NIKA PIERRE-LOUIS**  
*Pulmonary Medicine MICU*

**FRANK SAJEN**  
*Pain Management*

**LEAH SCHMITZ**  
*Orthopedic Surgery*

**STEPHANIE CHRISTIAN**  
*Occupational Medicine*



Josanne Pagel, MPAS, PA-C, RMT  
PA Services Executive Director,  
9500 Euclid Avenue, EB116H  
Cleveland, OH 44195  
Phone: 216-445-0626  
Fax: 216-636-1848  
E-mail: pagelj@ccf.org

Michael A. Dombrowski, MS, PA-C  
Program Administrator  
9500 Euclid Avenue, EB116C  
Cleveland, OH 44195  
Phone: 216-444-2256  
Fax: 216-636-8617  
Email: dombrom@ccf.org

Tammela Jeffries, Executive Secretary  
9500 Euclid Avenue, EB116D  
Cleveland, OH 44195  
Phone: 216-444-3968  
Fax: 216-636-1848  
Email: jeffrit1@ccf.org

Marie Hoppert, Department Coordinator  
9500 Euclid Avenue, EB116T  
Cleveland, OH 44195  
Phone: 216-444-3091  
Fax: 216-636-0973  
Email: hopperm@ccf.org

[http://intranet.ccf.org/  
physicianassistants/](http://intranet.ccf.org/physicianassistants/)

## JOB POSTINGS

### For information, contact the PA Recruiters:

Lauren Forst—forstl@ccf.org—216-448-8201

Lauren Judd—smithl22@ccf.org—216-448-8208

Sandra Fedor—sfedor@ccf.org—216-448-8204

#### MAIN CAMPUS:

Acute Leukemia (1)  
Breast Surgery (1)  
Bone Marrow Transplant (1)  
Critical Care Transport Admin Manager (1)  
Employee Wellness (1)  
Gastroenterology Inpatient Pain Consult (1)  
Hematology/Oncology Coordinator (1)  
Internal Medicine (1)  
Internal Medicine—Part time (1)  
Multiple Sclerosis Outpatient (1)  
Transplant Critical Care (1)

#### MISSION

*To work with physicians to provide quality and accessible health care to our patients.*

*To continue our professional and personal development as Physician Assistants.*

*To increase awareness of the Physician Assistant profession at Cleveland Clinic.*

#### PURPOSE

*By disseminating information, increasing communication, and promoting educational activities for continual medical and professional opportunities, the Physician Assistants of Cleveland Clinic are committed to providing affordable and accessible quality health care to all patients.*

*Our VISION is to offer the most professional and educational opportunities to Physician Assistants. throughout the world!*

## WORDS OF THE DAY:

**“In helping others, we shall help ourselves,  
for whatever good we give out completes  
the circle and comes back to us”**

**Flora Edwards**

#### REGIONAL HOSPITALS:

##### **South Pointe:**

Pain Management (1)

##### **Hillcrest:**

Pain Management (1)

##### **Fairview:**

Surgery (1)

Hematology/Oncology (1)

##### **Euclid:**

Surgery (1)

##### **Lakewood:**

General Surgery (1)

Critical Care (1)

Pain Management (1)

##### **Weston, Florida:**

Gynecology (1)

#### ASC's, FHC's, EXPRESS CLINICS

#### & URGENT CARE CENTERS:

##### **Lorain FHC:**

Urology (1)

Psych/Geriatric (1)

Internal Medicine Outpatient (1)

##### **Kindred Fairhill:**

Sub Acute (1)

##### **Norwalk FHC:**

Neuro Spine(1)

##### **Beachwood ASC:**

Pre-Admission Testing Outpatient (1)